

Smugglers Rest Booking Terms and Conditions

The person whose name appears on the Booking Form agrees to take full responsibility for ensuring that all members of the party adhere to the Conditions of Let set out below.

In these Conditions of Let, Owner refers to the owner of the Smugglers Rest, Property refers to the Smugglers Rest self-catering apartment.

1. The number of people occupying the Smugglers Rest is limited to that stated at the time of booking unless this has been changed by agreement with the owner.

2. You must pay a deposit on booking, with the remainder of the balance payable ON ARRIVAL.

Bookings of 2 nights or less will require a £50 deposit.

For bookings of 3-5 nights, £100

For bookings of 6-7 nights, £200

For bookings over 7 nights, a minimum of £300

If a booking is made less than 2 weeks before the start of the holiday the full rental charge will apply at the time of booking,

3. If a notice of cancellation is received after your deposit being paid then the deposit will be retained unless the Property can be re-let. If a re-let is successful then a full refund will be made, less an administration fee of £25 per booking. If the Property cannot be re-let then no refund will be given. Deposits will be repaid in full if cancellation is required due to restrictions placed by Government.

To safeguard against cancellation charges & other unforeseen eventualities we strongly recommend Cancellation Insurance.

4. Should the Property, subsequent to booking, become unavailable through any cause, you must accept that the Owners liability is limited to the amount of any rent paid.
5. Pets are not normally allowed - Guide dogs are accepted. No Smoking is allowed inside the accommodation.
6. You accept that the responsibility for personal property of guests occupying the accommodation is solely theirs. Guests agree to absolve the Owner of any responsibility for any accident or mishap to persons or property whilst on the premises or whilst engaged in any activity therein, or from any illness or injury arising from any causes whatsoever.
7. You agree to use the Property solely for its intended purpose as self-catering accommodation and to accept the Owners right to refuse to hand over the Property to any person deemed unsuitable to take charge. Causing a nuisance or disturbance to neighbours or unreasonable behaviour may result in the Owner requesting you to leave.
8. Bedding and towels are provided for guest use (and travel cot if requested). Towels should not be removed from the premises, and guests are responsible for providing their own beach towels. Clean bedding and towels will be provided on the 8th day of occupancy, for bookings of 7 nights or more. Requests for clean bedding and towels prior to this will result in an additional charge. (A washing machine/tumble drier is provided for guest use)
9. You agree to allow the Owners or agents access to the Property at all reasonable times. We will only ever request access to your property in case of an emergency, e.g. a water leak.
10. You must respect and look after your accommodation during your stay and you must leave the Property clean and tidy. Please let us know of any damage or breakages so we can repair or replace them for the next guests. We reserve the right to charge for any damage or breakages or additional cleaning that is required due to the condition that the property has been left in.
11. You must vacate the Property by 10.30am at the latest on your day of departure unless special arrangements have been made with the Owner. This is to allow us to prepare the Property for the next guests.
12. Guest arrival time is from 2.30pm onwards.